



E-GOVERNMENT.GE NEWSLETTER

Issue #11

February, 2012

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DEA TO COORDINATE ELECTRONIC TRADE SYSTEM



On February 9th 2012, Memorandum of Understanding (MOU) was signed at Tbilisi Marriott Hotel laying foundation to a trade facilitation system. Signatories to the MOU are the Data Exchange Agency of the Ministry of Justice of Georgia, Revenue Service of the Ministry of Finance of Georgia, United States Agency for International Development (USAID), APM Terminals Poti Sea Port Corporation, Georgian

Railway, Batumi International Container Terminal LLC, Maersk Georgia LLC, Mediterranean Shipping Company Georgia LLC, and Georgian Freight-Forwarders Association.

MOU will create an alliance between the parties for the establishment and development of a trade facilitation system. In line with the MOU, parties agree to adhere to a joint action plan, which will shape a uniform electronic system of a trade network. Data Exchange Agency of the Ministry of Justice of Georgia shall be kept responsible for the establishment, technical supervision and coordination of the common trade network. Establishment of the trade facilitation system will enable the entities involved in trade to exchange information electronically, thus reducing their costs and time spent on individual transactions, avoiding additional paperwork. It will not only provide a platform for solely electronic filing of applications and customs clearance of cargo, but also provide the traders with information on the schedule of shipments, location of specific goods and other essential information important for trade. The referred system will raise the importance of a transport corridor of Georgia and increase the cargo turnover (Continued on p. 2).

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Entities involved in the trade facilitation system are well aware of the barriers and obstacles, still found in the reality. From now on they shall deal with the applicable public and private institutions in a simplified and coordinated manner. They shall benefit of a so called one-stop-shop service principle. Establishment of the Common Trade network will facilitate the inflow of new investments to Georgia and further improve the alluring reputation of a business-friendly country.

UN E-GOVERNMENT SURVEY 2012: GEORGIA'S SIZABLE PROMOTION IN WORLD RATINGS



Progress in online service delivery continues in most countries around the world. The United Nations E-Government Survey 2012 finds that many have put in place e-government initiatives and information and communication technologies applications for the people to further enhance public sector efficiencies and streamline governance systems to support sustainable development. Among the e-government leaders, innovative technology solutions have gained special recognition as the means to revitalize lagging economic and social sectors.

The UN E-Government Survey 2012 aims to measure country's success level in E-governance institutionalized development, policy making and building appropriate infrastructure. In this report special attention was paid to the availability of e-services in nonurban, rural regions. Mobile services, crowdsourcing, e-clouds and e-service booths and such innovations have also gained sizable attention.

World's average index is – 0.4877, Georgia with 0.5563 points is a leader in the region (stands before Turkey, Azerbaijan, Syria and others). In terms of world rating Georgia Currently holds 72nd place (This is an improved result. In previous surveys Georgia was 30 places behind).

Furthermore, Georgia has significant success in terms of E-service penetration in public institutions showing the country having climbed to 42nd position from 101.

The survey also shows that special attention is paid to the installment of eIDs. In this regard, Georgia is mentioned among Canada, Finland, Japan, New Zealand and Singapore. Georgia is also mentioned among the countries, where the websites of public institutions are integrated with social networks (Facebook, Twitter).

IP ADDRESS MONITORING SERVICE



Computer Emergency Response Team (CERT.gov.ge), a subsidiary division of Data Exchange Agency of the Ministry of Justice of Georgia offers IP address monitoring service. The service can be used by both public and private entities. The service is intended to discover, treat and monitor all infected IP addresses and cracked websites through the scanning of Georgia's computer environment.

For today in Georgia the number of infected IP addresses is quit high (nearly 25 000 IP addresses). This factor creates vulnerable situation for damaging ICT infrastructure in both public and private sector. Organized registration procedures and prevention measures of such IP addresses were not carried out till now (Continued on P. 3).

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Several committed organizations in the world are conducting detailed scanning procedures to unveil infected IP addresses. This year CERT.gov.ge started active cooperation and reached agreement on data exchange with organizations such as TEAM CYMRU, SHADOWSERVER, ARBOR NETWORKS and ARAKIS. In the nearest future it is also planned to cooperate with other European CERTs and international organizations. This mutual cooperation will enable Data Exchange Agency to permanently receive detailed information on infected IP addresses, cracked websites and planned or carried out cyber-attacks on Georgian cyber space. Additionally DEA will create and administrate database of such addresses and offer its holders a complex service package to eliminate the threats.

“Through the IP address monitoring service we are able to discover, identify and track all suspicious cases, which pose potential threats for ICTs in public and private sector. Through the Infected IP addresses, it is easier to hack the system and evoke the damage. We hope that the new service will help us to eliminate a large number of infected IP addresses, which in turn will reduce the level of information security.” – **Irakli Lomidze**, DEA, Head of Information Security and Policy Division.

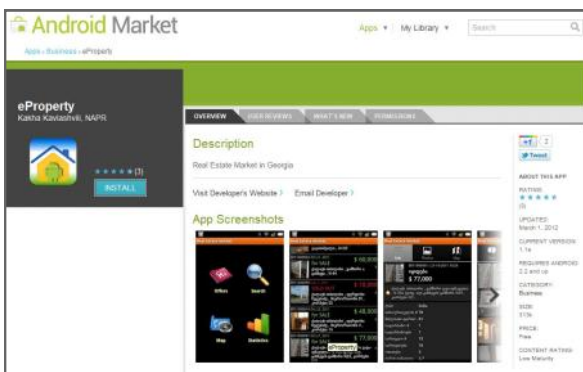
DEA TO ADMINISTRATE A COMPLEX SERVICE PACKAGE FOR SOCIAL SERVICE AGENCY

Data Exchange Agency of the Ministry of Justice of Georgia will administrate a complex service package for Social Service Agency of the Ministry of Labour, Health and Social Affairs. Appropriate agreement was signed in February, 2012.

According to the agreement, Data Exchange Agency in the process, which is which is divided into several stages, will take responsibilities and accomplish the task that includes elaborating recommendations for information management systems (SIMS), conducting penetration and stabilization tests and defining Agency’s information security policy.

“It is really important that we have achieved agreement with the Ministry of Labour, Health and Social Affairs to administrate a complex package of services for Social Service Agency. The service offered by Data Exchange Agency will provide our client with comprehensive explanation of current information security situation. The Agency will also receive key documents on information security guidelines and will have a fully depicted picture on strong and weak points of information management systems.” – **Irakli Gvenetadze**, DEA Chairman.

NAPR’S REAL ESTATE VIRTUAL EXCHANGE IS NOW AVAILABLE ON ANDROID SMARTPHONES



Real Estate Virtual Exchange – a new and innovative service of National Agency of Public Registry is now available on smartphones with Android OS. The Virtual Real Estate Exchange portal is a new web resource enabling customers to look for the real estate they intend to buy, rent or mortgage without leaving an office or residence. It is available to carry out real estate related operations through the websites www.eproperty.ge or www.elisting.ge. Buyers or sellers can also upload their classified ads free of charge, interact with each other and close the deal. Android version of the virtual

exchange will turn the service into even more comfortable solution for real estate virtual operations that is available anytime, everywhere.

Special program for Android systems can be downloaded online from either Android Market or the following websites: www.eproperty.ge or www.elisting.ge.

NEW INITIATIVE OF THE MINISTRY OF JUSTICE – IMPLEMENTATION OF E-GOVERNANCE IS STARTING IN LOCAL SELF-GOVERNMENTS



On March 2, presentation of Civil Registry Agency of the Ministry of Justice of Georgia's new project was held in a hotel "Courtyard Marriot".

Representatives of the Civil Registry Agency made a presentation on implementation of E-governance project in local self-governments to invited guests. After the implementation of project, citizens will be able to receive all services of self-government and many requested services of central government without leaving the village in the following fields: social assistance, land registration, receiving passport and ID card, agriculture consultations, pay for utilities and etc.

In centers of rural development internet access will be free of charge, local people will use pay boxes, computers and meeting rooms, where they will receive consultations concerning agriculture, state assistance programs, migration and other issues.

Implementation of e-governance project in local self-governments was assigned to Civil Registry Agency by the decision of the Georgian government in June 2010, and implementation of project started since December 2011 with the financial support of EU.

STATE COMMISSION FOR SUPPORTING E-GOVERNANCE DEVELOPMENT – GOALS AND PERSPECTIVES

State commission for supporting E-governance development created under the special decree of government of Georgia is responsible for establishing and empowering unified policy of E-governance in the country.

Today, when ICTs play immeasurably important role in everyday life of modern states, it is vital to have a governmental tool, which possesses special authority to coordinate various ICT related project developments both in Public and Private sectors.

State commission for supporting E-governance development at different stages will discuss and elaborate action plans for the projects such are: Citizen's portal and eID, standards and major requirements for software development, IT procurement strategy, E-health, Georgian language provision in computer systems, information system development in local self-governments, as well as setting up various trainings and awareness raising campaigns.

"Formation of State Commission is undoubtedly a step forward in the process of E-governance development. This means that the government fully acknowledges the importance of ICTs and is ready to establish well-developed E-governance platforms. It is also important that the commission will gather professionals from both public and private sectors and that these individuals will work together." – **Irakli Gvenetadze**, DEA Chairman, Ministry of Justice of Georgia.

Data Exchange Agency of the Ministry of Justice of Georgia will coordinate commissions overall activity and Prime Minister of Georgia will lead the commission.

DEA HAS DRAWN OUT TWINNING PROJECT ACTION PLAN



Data Exchange Agency of the Ministry of Justice of Georgia has hosted partner organization – Ausrto-German Consortium representatives within the frames of EU Twinning project. During the visit the sides discussed and agreed project’s detailed action plan for the years of 2011-2013. The visiting side was represented by **Christian Rupp**, Spokesperson for the Federal Platform Digital Austria (Federal Chancellery of Austria) and **Johannes Werner**, RTA (Resident Twinning Advisor).

The project, which comes under the common name of E-Georgia is aimed to strengthen the e-Government in Georgia through 1) implementation of best EU practice in e-Polices and e-Government legislation; 2) implementation of interoperability framework including relevant regulation and standards; 3) functioning information security system with institutionalized strong and efficient CERT (Computer Emergency Response Team).

“The overall objective of the Project is to provide essential support to the Data Exchange Agency of the Ministry of Justice of Georgia for implementation of recently initiated e-governance Strategy. I am delighted that the European Delegation along with other partners is deeply involved in the process. Having an opportunity to learn and acknowledge the best EU practice in this direction is very important for us. We appreciate their aspiration for helping to make Georgia a better place in terms of ICT development. ” – **Irakli Gvenetadze**, Chairman, DEA commented.

VISIT OUR WEB SITES
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