



E - GOVERNMENT . G E NEWSLETTER

Issue #13

April, 2012

INSIDE THIS ISSUE
YOU WILL READ

- SEMINAR ON E-GOVERNANCE DEVELOPMENT ISSUES 1
- ITIL™ TRAINING ON IT SERVICE MANAGEMENT 2
- ELECTRONIC BILL OF LADING BECOMES MANDATORY 2
- REVENUE SERVICE STARTED NATIONWIDE RECEIPT LOTTERY 3
- IMAGINE CUP CONTEST WINNER TEAMS UNVEILED 3

SEMINAR ON E-GOVERNANCE DEVELOPMENT ISSUES



Data Exchange Agency of the Ministry of Justice of Georgia within the frames of EU Eastern Partnership program organized a seminar on E-governance development issues. The seminar was attended by representatives of various state institutions of Azerbaijan, Armenia and Moldova.

During the seminar, representatives of Data Exchange Agency spoke about those achievements and challenges Georgia is facing on the way of E-Governance Development.

“Seminars of this type are the best opportunity to introduce Georgia’s current standing and future perspectives on the way of E-Governance development. We have to introduce much in this direction - whether this would be a Citizen’s Portal, which is set to launch in the nearest future or other achievement such are ID cards, simplified e-services, improved information security and others. Besides, the seminar gives us an opportunity to see what our Eastern European partners are doing in this direction.” – **Irakli Gvenetadze**, Chairman, Data Exchange Agency of the Ministry of Justice of Georgia.

A one-day Seminar on Data Exchange Infrastructure as a Part of e-Governance Platform served both as a showcase for the Georgia’s rapid advances in the area of e-governance and as a practical experience-sharing exercise focusing on integration of government services into uniform infrastructure. The Seminar allowed Georgian side to demonstrate that existing and planned e-Government solutions can serve as an effective tool for increasing transparency and efficiency of the public sector, and opened a debate for more comprehensive cooperation possibilities with the European Union in this area.

Ministry of Justice of Georgia
www.justice.gov.ge

PUBLIC SERVICE HALL
www.house.gov.ge

საჯანსაღო რეგისტრის ეროვნული აგენცია
www.cra.gov.ge

NATIONAL AGENCY OF PUBLIC REGISTRY
www.napr.gov.ge

National Archives of Georgia
www.archives.gov.ge

www.nbe.gov.ge

www.notary.ge

სადავო-საგადასახადო სერვისების ეროვნული აგენცია
www.matse.gov.ge

www.eAuction.ge
საჯანსაღო რეგისტრის ეროვნული აგენცია

www.rs.ge

www.tbilisi.gov.ge

ITIL™ TRAINING ON IT SERVICE MANAGEMENT



Data Exchange Agency of the Ministry of Justice of Georgia organized a three-day seminar for IT staff of various state institutions. The seminar covered ITIL™ approaches to IT Service Management.

ITIL (Information Technology Infrastructure Library) is a set of practices for IT service management that focuses on aligning IT services with the needs of business.

In Recent years, public sector experienced robust changes in numbers of state-owned e-services offered to citizens. Both business entities and ordinary citizens are able to benefit from various state-offered services without leaving an office or residence. In order to maintain a high level of system functionality, it is necessary to follow the best available world practices. ITIL trainings are one of the important tools to be in frontline of highly ad-

ELECTRONIC BILL OF LADING BECOMES MANDATORY

Georgia Revenue Service in order to streamline relationships with customers and the process of administrating revenues has introduced Electronic bill of lading.

Since April 1, 2012 Electronic bill of lading has become mandatory. With this novelty it is now available to precisely record goods' movements, regulations and improvements.

The bill of lading is filled out electronically right after receiving the goods or at the starting moment of its shipment. Electronic bill of lading will entirely replace traditional paper-based document. Withal, changes are only applied to the forms but not the norms of responsibility.



“It was very common that the sender and buyer were in arrangement beforehand and the paper-based document, which was not required to be regarded as a strict record document, was being demolished and the goods were left unregistered. Such situation created quite big problems for businesses. That is why we decided to introduce electronic bill of lading, which will eliminate those problems.” – **Zurab Sokhadze**, Head of Prevention Department.

The electronic bill of lading will save time and human resources for entrepreneurs and improve overall situation in goods' circulation.

REVENUE SERVICE STARTED NATIONWIDE RECEIPT LOTTERY



from April 18, 2012 Georgia Revenue Service has started unprecedented nationwide drawing based on receipts customers receive in case of purchasing goods or services in cash. Several cash-prize categories are set for the winners ranging from GEL 10 to GEL 50 000. The drawings are held on a daily base.

It is easy to enter the lottery. All a customer has to do is that ask for a receipt after making purchase from the merchant. There are several options available to check if the receipt is a winner in the lottery. All procedures are simple and free. In order to find out if a receipt is a lucky one, owner can go to the website of Georgia Revenue Service, send SMS to specially assigned numbers or use the pay-boxes. In all above mentioned procedures, it is necessary to enter unique receipt numbers shown on the fiscal document.

Winners can receive their winnings at various Georgian banks operating throughout Georgia.

IMAGINE CUP CONTEST WINNER TEAMS UNVEILED



Dimitri Shashkin, Minister of Education and Science of Georgia presented awards to the local winner teams of the Imagine Cup contest - the world's premier student technology competition organized by Microsoft. The first place holder team will travel to Australia to participate in the final stage of the world-scale IT contest on July 6-10. In case of success, the team will receive \$25 000 worth prize.

High level of technology penetration in today's universe to solve various actual problems was a main theme of the contest. The winner team named Greenbytes presented the project aiming to improve urban cleaning solutions.

The contest became available with the financial support of the Ministry of Education and Science of Georgia and USAID Mission to Georgia. Other organizers and supporters were Microsoft Georgia, Education Management Information System of the Ministry of Education and Science, Singular Group and Algorithm.

David Pruidze, Senior Software Developer from Data Exchange Agency of the Ministry of Justice of Georgia was on jury board of the contest.

VISIT OUR WEB SITES
www.dea.gov.ge; www.e-government.ge

**DATA EXCHANGE
AGENCY**

2 St. Nicholas/N. Chkheidze Str.,
Tbilisi, 0102 Georgia
Phone: (+ 995 32) 291 51 50
Email: info@dea.gov.ge

MINISTRY OF JUSTICE OF GEORGIA

**DATA EXCHANGE
AGENCY**



If you are a new or returning customer and wish to receive DEA's newsletter, please reply to the following address: info@dea.gov.ge. Please indicate "Subscribe" in the subject line or register your email at: www.e-government.ge

If you wish not to receive DEA's newsletter, please reply to the following address: info@dea.gov.ge. Please indicate "Unsubscribe" in the subject line.