E-GOVERNMENT.GE NEWSLETTER

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ALL E-SERVICES UNDER A SINGLE PORTAL – MY.GOV.GE

Ministry of Justice of Georgia held a presentation of Citizen's Portal created by Data Exchange Agency. The event took place at Courtyard Marriott and brought together members of legislative and executive governments, representatives of business sector and nongovern-mental organizations, as well as diplo-mats and other interested parties.

In Recent years Georgia has shown significant improvements in streamlining rela-tionships between the government institutions and citizens. This process would have never been successful without proper development of accompanied ICT plat-forms, which enable customers to use various governmental or private services electronically, anywhere in world without leaving an office or residence.

It's been a year Data Exchange Agency of the Ministry of Justice of Georgia actively worked with Microsoft and HP to form da-ta exchange infrastructure in Georgia. The infrastructure made it available to build a highly flexible and efficient system of ex-changing unprecedented amount of infor-mation stored in various governmental institutions thorough a single point. One of the results of successfully forming data

exchange infrastructure is a creation of Citizen's portal MY.GOV.GE – a single online resource combining all public and private e-services for a convenient use

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A bit earlier Georgia has introduced ID cards, which made best combination with data exchange infrastructure.

One of the best ways to see the benefits of both ID Cards and data exchange infrastructure is a combination of Citizen's Portal and ID Cards. ID card holders can sign in MY.GOV.GE and use dozens of e-services online. Through a very simple combination users can receive diverse e-services related to passports, various documents, property, business procedures, social protection, healthcare, education and others. It is even possible to pay patrol fines and utilities.

"The fact that we have created such portal brings us in line with highly-developed countries. This is the best solution for streamlining the process of relationship between government and citizen, government and business. We have a single page with dozens of services combined in it conveniently." – **Giorgi Vashadze,** Deputy Minister of Justice of Georgia.

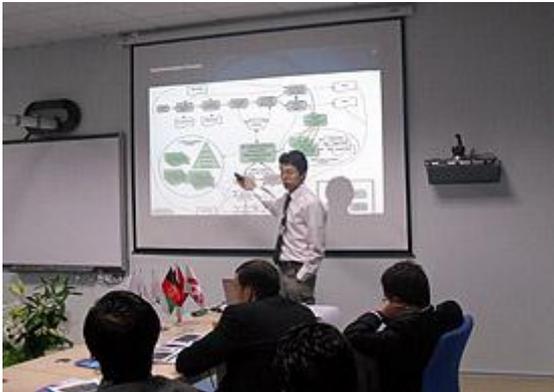## SOCIETY FOR SPREADING THE KNOWLEDGE OF COMPUTERS FOUNDED

On May 20, 2012 founding document of establishing Society for Spreading the Knowledge of Computers was signed officially signed in Kvareli at the Ilia Chavchavadze museum.

Public figures, as well as members of legislative and executive governments, representatives of business sector and nongovernmental organizations attended the ceremony. One of the first citizens, who signed the declaration, was **Mikheli Saakashvili,** President of Georgia.

In a modern world spreading the knowledge of computers is as important as it was in 19th century, when the country's most prominent and progressive figures founded the society for spreading literacy. The inspiration came in connection with increased penetration of high-tech platforms in every aspect of today's life. The society will work to promote information technologies as an essential tool for successful and worthy life in today's most challenging environment. Special envoys, dedicated and inspired individuals with diverse professional profiles will visit every village and rural place in Georgia, where they will train local population on how to use modern information technologies in their daily activities and explain the importance of being the part of modern world thorough the effective communication.

DEA'S CONTRIBUTION TO CYBER DEFENSE TRAINING COURSE ORGANIZED BY NATO

Representatives of DEA's Division of Information Security and Policy with the status of invited specialists participated in training course in cyber defense held at the Informatics Institute of the Middle East Technical University (METU) in Ankara, Turkey from 21 May to 1 June. The training was funded by the NATO Science for Peace and Security (SPS) Program.

The training, which is called "Practical training session in cyber defense for Afghan system and network administrators", had two main objectives: creating an institutional capability and increasing public awareness of cyber threats and the possible protective measures.

During the trainings DEA staff members made presentations on various topics, including introduction to cyber security, importance of cyber security awareness programs, securing web portals and servers, cyber incident handling techniques and others.

Georgia, represented by Data Exchange Agency of the Ministry of Justice of Georgia, was called at the event due to its successful experience in information security and one of the active contributors to NATO's mission in Afghanistan.

PRESENTATION OF E-SIGNATURE FUNCTION AND WEBPAGE

It is now able to sign documents with e-signature in Georgia. Signing documents with E-signature is available through the ID card and special webpage. Presentation of the novelty was held at Radisson Blue Hotel.

The event was opened by the remarks of the Speaker of Parliament Davit Bakradze. Members of legislative and executive governments, as well as representatives of business sector attended the ceremony.

During the presentation, detailed information was released on how the system operates, what benefits should be expected and how streamlined it is to manage document flow compared to traditional, paper based experience. When the document is signed electronically, it bears legal power and it is not necessary to bring the document in various institutions in person. Documents signed with e-signature can be sent to designated destination without leaving and office or residence via email. There is no geographical restriction; documents can be signed from any country of the world. This service is best applied to Georgian citizens with ID cards residing abroad.

E-signature carried out through ID card is well-protected from falsification. Every transaction is backed with highly-protected means of communication.

CERT.GOV.GE HAS OFFICIALLY OBTAINED THE STATUS OF ACCREDITED MEMBER OF EUROPEAN CERT'S UNION – TRUSITED INTRODUCER

CERT.GOV.GE - a subsidiary unit of Data Exchange Agency of the Ministry of Justice of Georgia has become a fully accredited member of European CERT's Union – Trusted Introducer. This acknowledgement confirms the important success achieved by CERT.GOV.GE on international level.

"We are delighted that the influential international organization Trusted Introducer has made decision to grant full accredited membership rights to CERT.GOV.GE. This is a result of our productive cooperation with our foreign partners. The membership will enable us to build strong ties with European CERT organizations. On the other hand, CERT.gov.ge will become contact detail for foreign CERT organizations for effectively discover, analyze and prevent various cyber incidents." – **Irakli Gvenetadze**, DEA Chairman.

DEA REPRESENTATIVES ARRIVED IN VILLAGES - SOCIETY FOR SPREADING THE KNOWLEDGE OF COMPUTERS

Within the frames of Society for Spreading the Knowledge of Computers, DEA representatives visited selected villages both in Eastern and Western Georgia. During the visits, DEA employees made presentations on the goals and benefits of the society and highlighted the importance of involvement of village population in the process.

The project at the first stage will cover 300 villages throughout Georgia. All interested residents with high school degree are encouraged to participate in an open competition to select so called leaders who will later help their fellows in obtaining computer skills.

ONLINE HIGH SCHOOL LEAVING EXAMS HELD FOR THE SECOND TIME

High school leaving exams 2011-2012 started on May 21 at 9 am in all schools of Georgia with the exam in Georgian Language and Literature. Educational Management Information System (EMIS) will technically support the process of examination. The twelfth graders take exams in the format of the CAT system with the computers.

Exams are carried out in the format of Computer Adaptive Testing (CAT). CAT system is adapted to the capacity of each schoolchild. This testing method is widely acknowledged in the world; nevertheless, Georgia is the first country that holds the exams with the use of CAT format in a centralized manner. The exams are being held for the second time in Georgia.

DEA TO HOLD TRAINING SESSIONS IN INFORMATION SECURITY FOR PUBLIS ORGANIZATIONS

In June, 2012 members of the Division of Information Security and Policy of Data Exchange Agency of the Ministry of Justice of Georgia will administrate 2 training sessions. Training sessions will be held in 2 major directions: **1) information security policy, instillation and audit in organizations; 2) computer incident identification and response.**

The first direction of the training aims to develop special skills in specialized personnel on how to handle computer incidents. Additionally, Trainings will cover principles of information security audit and information security management systems. Levels of information security will also be discussed. This course is designed for every organization, which sees information as its core active and seeks to realize appropriate activities for provision uninterrupted and authentic information components.

The second course - **computer incident identification and response** - will give a chance to appropriate personnel to go into the details of cyber threats, the ways of their handling and prompt response, classification and comprehensive reporting tools to CERT.GOV.GE. Best practices of world's CERTs and system monitoring tools will also be discussed. Targeted audience for these trainings is IT and/or risk management mid and high rank personnel.

Trainings will be administrated by qualified trainers from Data Exchange Agency. All trainers possess appropriate knowledge with solid experience in information security.

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